

OBLIGATIONS

DOG-FRIENDLY TRANSPORT UP TO 40 KG



OBLIGATIONS

- Pets must always remain under **the control of their owner or guardian** at all stages – before, during and after travel – until they leave the station.
- The dog's owner will be responsible for any damage that the dog may cause to third parties, railway equipment or facilities during the journey.
- The traveller must carry **the vaccination card or pet passport**, as well as ensure that all **identification (microchip) and vaccination certificates are up to date**.
- The person travelling must demonstrate that they are of legal age.
- The passenger must carry a cleaning kit for any incidents involving their pet (absorbent pad, poo bags, sanitary wipes, disinfectant spray and odour-neutralising spray).
- The owner must ensure that their dog behaves well at all times to prevent any inconvenience to other passengers or damage to the train.
- The dog must be kept on a non-extendable leash (maximum length 1.5 metres) and must wear a muzzle in the station.
- On board the train, the pet must be secured to the seat or footrest in front of the seat and must wear a muzzle for boarding and disembarking, and until the train has closed its doors and started moving. During the journey, the dog will only need to keep the muzzle on if the owner/guardian deems it necessary.
- The dog must remain in its designated place at all times until it reaches its final destination.
- The pet may occupy either the floor inside or the window seat, provided that the protective cover and mat (supplied by Renfe) have been correctly placed by its owner in the appropriate location, except on AVANT and MD trains, where the pet must travel on the floor.
- On board the train, the owner must not leave their seat and leave the dog unattended. If the owner needs to go to the toilet, they must tie the dog to the footrest attached to the seat in front of them or to the inner window seat. In extreme cases, they may take the animal to the toilet with them.
- You may not travel with a female dog in heat, a dog under the age of 1 or a potentially dangerous breed.

BEST PRACTICES GUIDE AND RECOMMENDATIONS

DOG-FRIENDLY TRAVEL FOR DOGS WEIGHING UP TO 40 KG



BEST PRACTICES GUIDE

- Bathing the dog the day before the trip is recommended to avoid odours.
- Taking a blanket belonging to the pet and their favourite toy is advisable, avoiding any toys that make sounds or are noisy.
- Before entering the station, take the dog for a walk so that it can relieve itself before boarding the train.
- It is recommended to ensure the pet has done enough physical exercise before the trip to help keep it calm during the journey.
- **Avoid feeding your pet during the three hours prior to the journey** to help prevent motion sickness, vomiting or the pet relieving itself on board.
- Only if necessary may the pet be given a treat or a little water.
- At the station, the use of escalators and moving walkways is discouraged; instead, please use the lifts or fixed staircases.
- When boarding or disembarking the train, the owner must help their pet to board calmly, and the dog must wear a muzzle at that time.
- Should the pet relieve itself, the owner must remove the waste and clean it up immediately. The cleaning kit must be carried by the dog's owner and must consist, at a minimum, of an absorbent mat, cleaning wipes, poo bags, disinfectant spray and odour-neutralising spray.
- If necessary and available, the passenger may use the additional cleaning kit on board, provided by Renfe on AVE, Alvia, Euromed, Avlo and Intercity trains.
- Visiting your vet in the days prior to travel for a comprehensive examination is recommended. As well as checking that they have a clean bill of health, they can also make sure that their vaccination schedule is up to date, as well as their weight and that they satisfy the requirements of the chosen destination. Visiting your vet will also help protect you from the presence of possible external and internal parasites. If the dog is ill, vomiting or has diarrhoea, it must not travel.
- It is important for the pet's owner to help their pet to feel relaxed and calm while travelling.

Having observed these recommendations, we wish you and your pet a happy trip with the rest of the passengers on the train!

REMEMBER

Routes available

You should check the Renfe website to see if your train offers the option to travel with dogs weighing up to 40 kg; a small icon  will appear indicating this.

Ticket purchase

- Select the fare:
 - Elige Estándar for AVE, Alvia, Euromed and Intercity
 - Basic Avlo
 - a one-way or round-trip fare for AVANT and MD.
- Book your seat and add the supplement for dogs weighing up to 40 kg: €40 for AVE, Alvia, Euromed, Avlo and Intercity, and the standard fare for AVANT and MD.
- Seats are allocated automatically and are located in a single carriage.
- You can purchase your ticket up to 24 hours before your journey.

Mandatory documentation

You are required to present your dog's vaccination record or animal passport.

Mandatory equipment

You must carry with you:

- Cleaning kit (absorbent pad, wipes, poo bags, disinfectant spray and odour-neutralising spray).

Renfe will provide you with a free travel kit (except on MD trains) which includes:

- Mat to place on the floor in the seat area next to the window.
- Seat cover.

Recommendations for the journey

- Bring a quiet toy or a blanket so your dog can travel more comfortably.
- The dog must be secured to the seat or footrest and must wear a muzzle during boarding and disembarking (muzzle during the journey if you consider it necessary).
- Walk the dog before boarding the train.
- Avoid feeding your dog within three hours before travelling.

Responsibility

You are responsible for your dog's well-being, for keeping its surroundings clean and for maintaining a calm and safe environment for all passengers.

Without the documentation and items indicated above, you will not be able to travel.